

# Natrelle<sup>®</sup> ConfidencePlus<sup>®</sup> Warranty Program

New  
Features  
and Free  
Upgrade for  
Natrelle<sup>®</sup>  
Gel!\*



*Natrelle<sup>®</sup>*

**New Features** and **FREE Upgrade** to Premier Coverage  
for Natrelle<sup>®</sup> Gel available from 6/1/09 to 12/31/11.

# Natrelle® **ConfidencePlus**® Warranty Program

With *Natrelle*®, you're choosing more than an implant, you're choosing a partner—one that is with you every step of the way. We're committed to ensuring that your journey with *Natrelle*® is a long-term success. It's why we help you find the fit that's right for you before surgery. And it's why we have the confidence to offer you one of the best warranty programs in the industry, with a free upgrade for *Natrelle*® Gel implants.\* Plus, our flexible claims process is designed to meet your needs after surgery. In fact, *Natrelle*® is the first and only company to offer a complete automatic warranty on our gel implants.

The *Natrelle*® **ConfidencePlus**® Warranty Program has been updated for a limited time to help you make the decision that is right for you.

## With the **ConfidencePlus**® programs your coverage includes:

- **FREE** upgrade to **ConfidencePlus**® Premier coverage with *Natrelle*® Gel\*
- **Lifetime** product replacement
- **NEW** financial assistance of up to \$3,500 in the event of implant rupture for *Natrelle*® Gel\*
- **FREE** contralateral implant replacement with *Natrelle*® Gel and Saline

Confidence in the integrity of our *Natrelle*® breast implants means a long-term commitment to you.

## Natrelle® Gel Warranty Options

Benefit	ConfidencePlus®	ConfidencePlus® Premier
Lifetime product replacement policy	Yes	Yes
Financial assistance • Operating room, anesthesia and surgical fee coverage	\$1,200	<del>\$2,400</del> <b>\$3,500*</b>
Non-cancelable terms	Yes	Yes
Free contralateral implant replacement	Yes	Yes
Enrollment Fee	Automatic	<del>\$100</del> <b>\$0*</b>

\*As in the past, starting January 1, 2012, optional warranty coverage to Premier will again be \$100 enrollment fee and financial assistance will again be up to \$2,400.

## Natrelle® Saline Warranty Options

Benefit	ConfidencePlus®	ConfidencePlus® Premier
Lifetime product replacement policy	Yes	Yes
Financial assistance • Operating room, anesthesia and surgical fee coverage	\$1,200	\$2,400
Non-cancelable terms	Yes	Yes
Free contralateral implant replacement	<del>No</del> <b>Yes</b>	Yes
Enrollment Fee	Automatic	\$100

For complete program details or to enroll online in the Premier program go to [www.CPPwarranty.com](http://www.CPPwarranty.com) or call 800.766.0171

# Natrelle® Gel **ConfidencePlus**® Premier Limited-time Warranty

When you choose *Natrelle*® Gel implants between June 1, 2009 and December 31, 2011, you are automatically enrolled in the **ConfidencePlus**® Premier Warranty Program.

This option automatically provides you with additional financial reimbursement, which covers up to **\$3,500** of out-of-pocket expenses per surgery toward operating room expenses, anesthesia expenses, and/or surgical fees not covered by insurance, in the event of loss of product integrity requiring surgical removal of your *Natrelle*® breast implant within ten (10) years of implantation.\*

## **Natrelle® Gel Breast Implant Warranty Card**

Name: \_\_\_\_\_

Surgeon's Name: \_\_\_\_\_

Date of Implant Surgery: \_\_\_\_\_

### **Implant Serial Numbers:**

Left: \_\_\_\_\_

Right: \_\_\_\_\_

### **Reference/Catalog Numbers:**

Left: \_\_\_\_\_

Right: \_\_\_\_\_

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Please keep this Warranty Card along with your patient device ID card and other surgery related documents in the event your surgeon is unable to retain your records.

\*As in the past, starting January 1, 2012, optional warranty to Premier will again be \$100 enrollment fee and financial assistance will again be up to \$2,400.

## Products Covered

All *Natrelle*<sup>®</sup> Gel breast implants that have been implanted in the United States between June 1, 2009 and December 31, 2011.<sup>†</sup>

All *Natrelle*<sup>®</sup> Saline breast implants that have been implanted in the United States on or after June 1, 2009.

The **ConfidencePlus**<sup>®</sup> Warranty applies to all *Natrelle*<sup>®</sup> breast implants listed above, provided the product has been used:

- As intended by appropriately qualified and licensed surgeons, in accordance with current and accepted plastic surgery techniques.
- In accordance with the current *Natrelle*<sup>®</sup> breast implant package Directions For Use found at [natrelle.com/safety\\_info.html](http://natrelle.com/safety_info.html)

## Events Covered

The **ConfidencePlus**<sup>®</sup> Warranties apply only to cases of loss of shell integrity resulting in implant rupture or deflation that requires surgical intervention.

## Special Considerations

For patients choosing *Natrelle*<sup>®</sup> Saline breast implants, enrollment in the **ConfidencePlus**<sup>®</sup> Premier Warranty must be submitted within **45 calendar days of surgery**.

In the event of a unilateral deflation, you have the option to replace both implants and re-enroll both implants for a low fee of \$100 in the **ConfidencePlus**<sup>®</sup> Premier Warranty, ensuring Premier coverage for both replacement implants.

If you elect to only replace the deflated implant, you have the option to re-enroll that implant in the **ConfidencePlus**<sup>®</sup> Premier Warranty for the low fee of \$100. Coverage for the contralateral implant will continue to be in effect for the remaining life of the applicable warranty.

<sup>†</sup>For breast implants implanted prior to this date, please contact Allergan for information.

**ConfidencePlus®** and **ConfidencePlus®** Premier Warranties do not apply to the following:

- Removal for capsular contracture.
- Dissatisfaction with implant size or aesthetics.
- Adverse reactions other than implant deflation or rupture.
- Loss of product integrity caused by cosmetic revision surgery.
- Loss of product integrity caused by open or closed capsulotomy.
- Surgery on the opposite breast to replace an intact implant, unless covered by the **ConfidencePlus®** Premier Warranty.
- Other manufacturers products.
- Financial reimbursement for a non-Natrelle® style replacement product in lieu of a Natrelle® style replacement product.

## To Submit a Claim

To submit a **ConfidencePlus®** Warranty claim for product replacement and financial assistance, the surgeon must contact Allergan's Product Support Team prior to replacement surgery. Claims can be initiated before 45 days post-operative with operative note.

Contact us at Allergan: 800.624.4261

Fax: 800.972.2368

To be eligible for product replacement and financial assistance, the surgeon is required to return the explanted, disinfected Natrelle® breast implant(s) within three(3) months of the date of explantation. For specific return authorization instructions please contact Allergan's Product Support Team.

Financial assistance will be issued upon receipt and verification of the explanted product, the Returned Goods Authorization (RGA) and the patient's general release.

For full details on the *ConfidencePlus®* Warranty and *ConfidencePlus®* Premier Warranty, refer to the *ConfidencePlus®* Warranty Program & Terms, at [www.CPPwarranty.com](http://www.CPPwarranty.com) or call Allergan at 800.624.4261.

For patients who choose **Natrelle® Saline breast implants** and choose **ConfidencePlus® Premier Warranty**: Enrollment fee is \$100 and must be received or postmarked within **45 days** of the qualifying surgery.

**MAIL** payment and completed form to:

**Allergan Warranty Processing**

71 South Los Carneros Road, Goleta, CA 93117

Or **FAX** the completed form to: **888.647.4029**

Or visit **www.CPPwarranty.com**

**DO NOT** send personal check. Enrollment forms that include a personal check **WILL NOT** be processed.

To pay by credit card:

Credit Card:  Visa  MasterCard  American Express  
(Allergan will appear on your credit card statement)

Credit Card Number \_\_\_\_\_

Expiration Date \_\_\_\_\_

Cardholder Name (if other than Patient) \_\_\_\_\_

Cardholder Signature \_\_\_\_\_

To pay by certified check or money order: Please make payable to Allergan **ConfidencePlus® Premier Warranty**.

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Birth \_\_\_\_\_

Home Phone \_\_\_\_\_

Implanting Surgeon Name \_\_\_\_\_

Surgeon Telephone \_\_\_\_\_

Date of Surgery \_\_\_\_\_

Implant Serial Number(s):

Right Side \_\_\_\_\_ Left Side \_\_\_\_\_

(The serial number follows the letters SN on your Device Identification Card provided by your surgeon.)

You will receive a certificate verifying your enrollment in the **ConfidencePlus® Premier Warranty**. Please allow 8–10 weeks for processing.

Note: Enrollment in the **ConfidencePlus® Premier Warranty** may be voided if the information provided is incorrect. The **ConfidencePlus® Premier Warranty** is nonrefundable and nontransferable.

## **NEW Natrelle® ConfidencePlus® Warranty Program Features:**

- **FREE** upgrade to **ConfidencePlus®** Premier coverage with *Natrelle® Gel\**
- **Lifetime** product replacement
- **NEW** financial assistance of up to \$3,500 in the event of implant rupture for *Natrelle® Gel\**
- **FREE** contralateral implant replacement with *Natrelle® Gel* and Saline

**ONLY** *Natrelle®* has a complete automatic warranty program designed to give you peace of mind and help you make the decision that's right for you.



\*As in the past, starting January 1, 2012, optional warranty coverage to Premier will again be \$100 enrollment fee and financial assistance will again be up to \$2,400.